



The Reh-Fit Centre is a not-for-profit organization with a mission to enhance the health and well-being of its members and the community by providing innovative health and fitness services through assessment, education, and exercise in a supportive environment.

## **MEMBERSHIP SERVICES SUPERVISOR**

This full-time position is responsible for providing supervision, coaching, and training of the membership services team; assisting with membership, program, and ancillary services sales; assisting with new member onboarding and retention strategies; and monitoring membership and user metrics to identify trends and opportunities.

The ideal candidate will possess a post-secondary degree in a related field with the following experience and attributes:

- Minimum of three years of relevant experience in a related field.
- Previous experience supervising a customer service team.
- Customer service and sales training.
- Strong skills in leadership, operational planning, problem-solving, written and verbal communication, and interpersonal skills.
- Proficient in Microsoft Office Suite (Word, Excel, PowerPoint, Outlook), internet, and database systems.
- Able to proactively identify opportunities for continuous improvement.
- Personally committed to fitness and well-being.

The successful candidate will need to provide satisfactory proof they are fully vaccinated for COVID-19. If the candidate cannot obtain the vaccination for medical or other reasons protected under *The Human Rights Code*, the Centre will provide accommodation to the point of undue hardship.

Interested individuals are invited to submit their resumes, including salary expectations, by Friday, February 11, 2022 to:

Reh-Fit Centre  
1390 Taylor Avenue  
Winnipeg, MB R3M 3V8  
Email: [hr@reh-fit.com](mailto:hr@reh-fit.com)

*While we appreciate interest from all applicants, only those selected for an interview will be contacted.*

